

## **APPENDIX 1**

### **WASTE CONSULTATION SUMMARY**

The waste consultation carried out regarding an alternative refuse service for 2000 properties began on Monday 4<sup>th</sup> September and concluded on Friday 29<sup>th</sup> September.

A letter was posted to 4000 properties in the city, only 2000 of which are directly affected by the proposed change. It was important to widen the consultation to everyone in streets affected; to explain why there could potentially be two different services taking place in the street.

89 responses were received, (2 % of those consulted)

40 were against the proposal (1%)

19 were unaffected directly

30 happy with the proposed change

Responses have been sent to 80 of the 89, where information needed to be clarified or questions answered, 39 of the responses were to residents who were negative about the new service.

#### **Concerns**

- Residents were concerned about the amount of capacity they would be given for waste. This has been addressed by explaining that they will have exactly the same amount of capacity they have now and if they have a large family the waste audit process will apply in the same way as it does now and a second sack can be issued, as long as they are fully recycling.
- There was some concern about having to purchase their own refuse sacks. This has been addressed by telling residents that there is no necessity for them to purchase sacks and that any bag can be re-used.
- Residents wanted action taken about illegal parking. In response to this I have asked Parking Wardens to be in the affected areas and I am informed several tickets have been issued in recent weeks.
- Residents felt it was a waste of money. Assurances have been given that the proposed new service is cost neutral.
- Residents wanted parking permit schemes in their area. These requests have been forwarded to Heather Clarke at the County Council.
- Residents wanted enforcement to take place, if sacks and recycling containers are left on the pavement. This will be dependent on resource from the City Improvement and Environment team, but in the first instance a standard letter could be sent to residents advising them they risk a FPN if they do not remove their waste/recycling containers. Resource permitting the Highways Act 1980 section 137 could be enforced and an FPN for wilful obstruction issued, because they have been effectively already warned. Alternatively perhaps the EPA 1990 section 87 Littering could be used.