

### 1. Results of Budget Consultation

- 1.1 The council's budget consultation for 2019/20 has used an on-line interactive budget survey, a link to which has been available on the council's website.
- 1.2 Throughout this process, views of the public and other partners/stakeholders have been sought on the council's financial plans including levels of spending, potential efficiencies and budget savings, as well as opinions on the level of council tax increases and other fees and charges.
- 1.3 The online and offline consultation also highlighted the savings the City Council has already made and highlighted the share of Council tax received by the City.
- 1.4 There were 320 responses received as part of the consultation process

### 2. Consultation responses

#### Q. *Which Council Services are most important to you?*

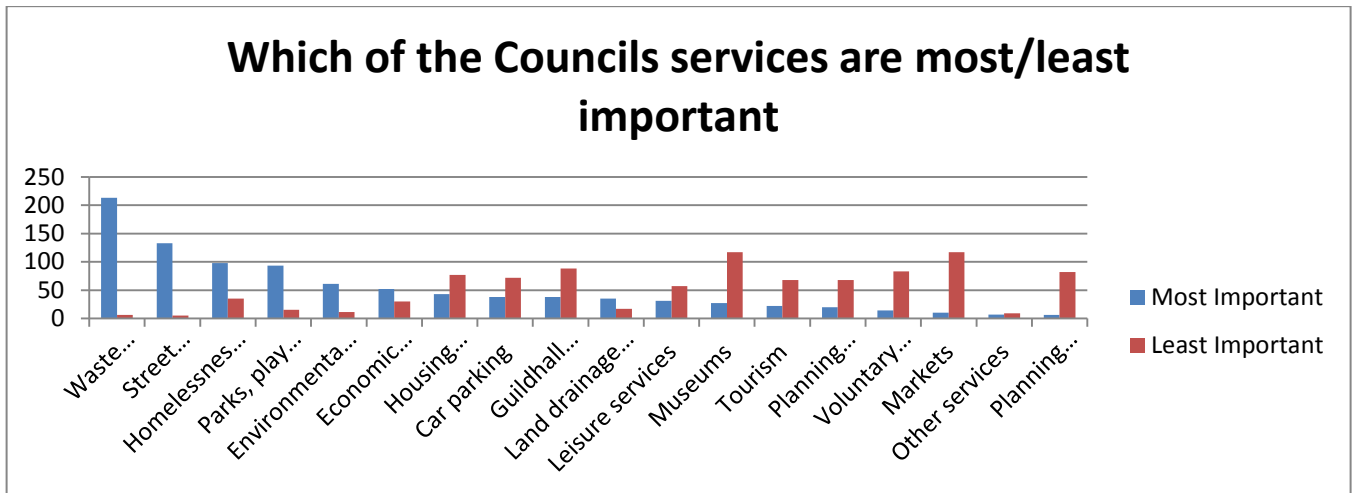
The consultation asked for the people to select the 3 **most** important services provided by the Council from eighteen options, the top 6 and the % are as follows;

1.	Waste Collection/recycling	23%
2.	Street Cleansing & litter Collection	14%
3.	Homelessness & Housing	10%
4.	Parks, play areas & Open spaces	10%
5.	Environmental Health	6%
6.	Economic Development	6%

The consultation asked for the people to select the 3 **least** important services provided by the Council from eighteen options, the top 6 and the % are as follows;

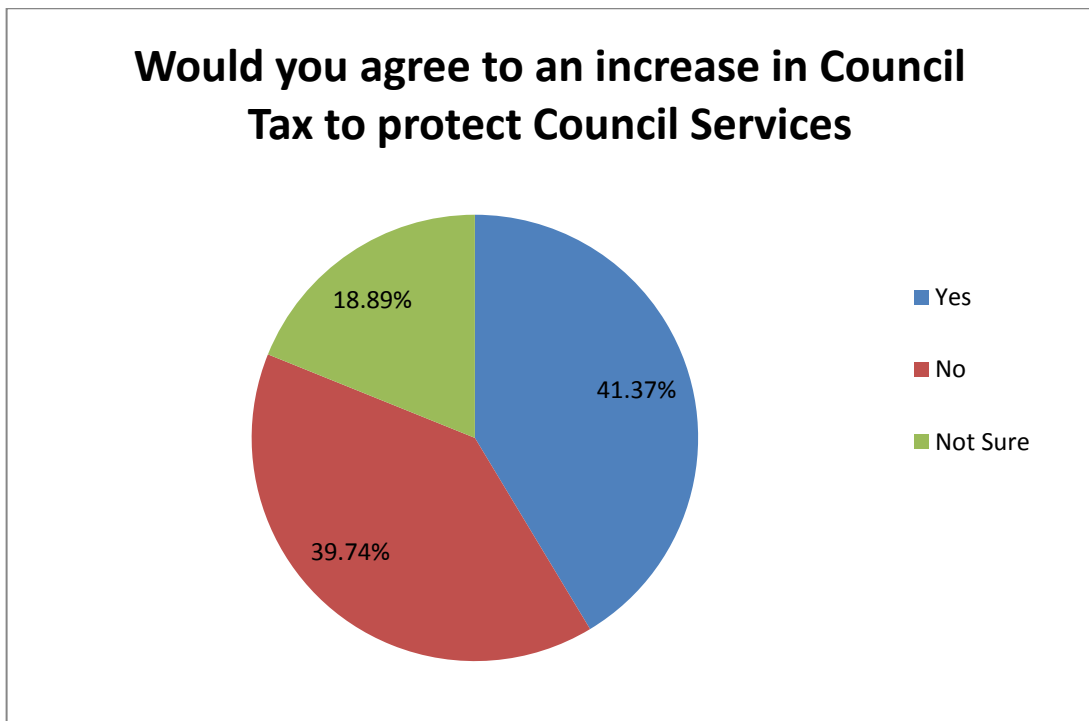
1.	Markets	13%
2.	Guildhall (Music, Cinema, Arts)	10%
3.	Voluntary Sector Grants	9%
4.	Planning	9%
5.	Housing Benefit/Council Tax	8%
6.	Car Parking	8%

The chart below details response for all areas;



Q. *Would you agree to a council tax increase to protect some services?*

The chart below details response to this question;



Q. *Should the council increase or make additional charges for services*

The consultation asked for the people to select charges by the Council from 7 options, and also any other possible options; The chart below details response to this question of charges to increase, decrease or no change;

