



Stronger Safer Gloucester Partnership

Annual Review 2018

The Stronger Safer Gloucester Partnership first met in November 2017. Previously known as the Safer Gloucester partnership, as a community safety partnership it was reviewed in autumn 2017 and broadened to include a health and wellbeing focus and with the intention of working more systemically with partners.

The Stronger Safer Gloucester Partnership (SSGP) is now the strategic group responsible for the wider wellbeing, health and community safety agenda in the City of Gloucester. Focusing on co-production and building on the strong relationships that exist between partner agencies in our City, bringing together the people who have the ability, resources and commitment to make things happen.

The SSGP is supportive and professionally challenging in our work in order to link the engagement, prevention and enforcement agendas. We work collectively and use positive and strengths-based problem-solving methodologies to shape our shared response to local trends.

The partnership works to three themed areas – Prevention, Protection and Response. This is in line with the review of the partnership and based on feedback from partners in order to keep our work focused on outcomes for the communities of Gloucester.

During 2018, our shared partnership work focused on the below:

Prevention

Bluelight Project

The Bluelight Project is a pilot set up by Public Health with funding from Alcohol Concern to work with hard to engage, change resistant drinkers in Gloucester City who are impacting heavily on their own health, the community or bluelight services as a result of their alcohol consumption. Delivery is provided by CGL who offer an enhanced service to people who meet the Bluelight criteria, this includes assertive engagement and outreach and holistic problem solving.

The group began in May 2018 with just two referrals in the first months. Promotion through the partnership and partner agencies has seen this grow to 27 referrals to the group so far. Some have not been taken on for various reasons including the referred person already engaging with standard services or living outside of the pilot area. However, due to crossover identified in people moving between Gloucester and Cheltenham, the group is expanding in 2019 to include Cheltenham too.

The group has partners from health, supported housing, emergency services, councils and support agencies engaged and actively referring. One of the most significant case studies is a woman who had been heavily drinking for years and has experienced complex issues including childhood trauma, exploitation, eating disorders and acute health needs and has frequently failed to engage with support. Since July 2018 she has worked with partners who were able to put in place local support to start addressing some of the root causes of her drinking, before a rehab placement was secured for her. She has been actively engaging now for 10 months and has become a peer mentor at her rehab placement, with robust transition plans in place for when she leaves.

- Approx. 70-80 Gloucester-based front-line staff attended 5 training sessions in Oct 2017-Feb 2018
- 27 referrals to Bluelight group since June 2018
- Actively working with cohort of 16
- 19 partner agencies involved/referring
- Expanding to include Cheltenham referrals in Summer 2019

Vulnerable Women Project (Holistic support)

The Vulnerable Women Project aims to work with women with complex needs who engage continually with a range of services. The aim is to have a key worker to support each woman to address their short and long term needs in order to live safer and healthier lives without the long term need for agency involvement.

The project will measure success based on results for each individual. In addition, learning from the project will help to evaluate current practise and inform person centred commissioning in future. The project has been commissioned from spring 2019 and will be established over the next year.

Domestic Abuse & Sexual Violence (DASV)

The partnership supports ongoing DASV initiatives through day to day work but in addition to this has specifically taken part in the 16 Days of Action campaign and has committed to cross-partnership engagement in domestic abuse and sexual violence campaigns, awareness raising both within communities and our own organisations.

A high profile publicity campaign was delivered in November and December 2018 which is set to be repeated in 2019. Ongoing awareness of domestic abuse, violence, stalking and harassment has taken place within the City and County Councils and partner agencies. Work has included training sessions, management awareness on how to support team members, introduction of domestic abuse policies for staff and ongoing information sharing to staff on various DASV topics.

ACEs

Adverse Childhood Experiences (ACEs) are proven to play an intrinsic part in peoples lives and affect their interactions with others. Without the presence of resilience factors which help to overcome ACEs, people who experience ACEs go on to face negative challenges in adulthood which can include entering the criminal justice system, living with long term health impacts, relationship breakdowns and misuse of drugs or alcohol. By identifying what challenges someone has faced in life, services can work with them to support them more holistically, leading to more successful and sustainable life changes as well as breaking the cycle for future generations.

Throughout 2018 partners in the SSGP have worked to raise awareness of ACEs within their own organisations with a view to shaping services to be more ACEs informed, with the aim of being able to support people better. ACEs training has taken place throughout the year, with many agencies attending. ACEs awareness is now being embedded in service provision including associated work such as trauma informed spaces. Work with communities has also focussed on raising awareness of ACEs, with agencies working in Kingsholm particularly and aiming to help it to become an ACEs aware community.

- Gloucestershire Constabulary have been delivering ACE awareness sessions. More than 1000 people have attended events communicating the key messages from the ACEs Strategy including schools, Early Help, Educational Psychologists and community partners
- More than 100 people have signed up to become ACEs Ambassadors. Ambassadors come from a range of organisations, communities, experiences and backgrounds.
- ACEs is being embedded across the workforce via the Gloucestershire County Council Social Work Academy and mandatory safeguarding training.
- ACEs training provided to all primary care GPs in the City.
- All rough sleeping services are ACEs aware and work in a multi-agency approach to address these.

Protection

Focus area- Kingsholm

Trends such as drug use, housing, high levels of police incidents and high demand for social care led to Kingsholm being chosen as a focus area for the partnership to bring together services and work with the community in a more resident-led approach to address issues of concern.

Led by colleagues from the Early Help Partnership, the work in Kingsholm has focussed on engaging with residents to understand how we can work together to overcome issues based on what was important to them, instead of relying solely on data from agencies. A community builder for Kingsholm was funded with money from the NHS with part of their aim of addressing community safety as a public health and wellbeing issue. The community builder has connected many residents in the area and seen an increase in resident-led activity. Colleagues from Early Help and City Council have done intensive work in the area with guidance from the community builder, to engage with residents and address particular issues. Work in Dexter Way has seen an increase in resident led activity and the partnership will continue to support residents to become better connected with their neighbours, a factor which is known to increase safety in neighbourhoods.

- Public Health have signed up Kingsholm doctors surgery to deliver NHS Health Checks, a cardiovascular risk assessment for all adults aged 40-74 years who don't already have cardiovascular or related diagnoses.
- A Healthy Lifestyles Service coach is allocated to work in the most deprived areas of Kingsholm to engage with community groups and services to promote the Healthy Lifestyles and support residents.
- Local PCSOs dedicated to Kingsholm continue their work building relationships and carry out engagement opportunities as and when they can.
- Community building work has connected about 10 residents in that area that had never met before. Through this, residents have gone on to make their own connections with other

neighbours and a facebook page has been set up to connect residents further. A space has been cleared in the area for a community garden and funding secured for materials etc.

- Community Builders continue to engage with residents to find out more about what they would like from their neighbourhood.
- Kingsholm School have commented that they have noticed more cohesion amongst parents.
- Resident led Kingsholm Community group set up and includes members of the settled and traveller community.

Dangerous Drug Networks

Alongside regular reviews of crime trends, during 2018 the partnership focussed on Dangerous Drug Networks (DDNs - otherwise known as County Lines). Proactive work has been undertaken by Police and other partner agencies, including support from Solace with closure orders on premises that have been cuckooed. Cuckooing is where a person (often a vulnerable person) has their home taken over by drug dealers to use as a base for drug distribution. Strong partner agency working has seen Police and housing working together more which has meant victims of cuckooing have been treated as victims and rather than having enforcement action taken against them too, they have been able to access additional support and be relocated to safer accommodation where needed. Working with housing providers to raise awareness of County Lines has seen consideration of sensitive lettings plans in certain areas and increased support for residents.

- Gloucestershire Constabulary put out proactive messaging to the community as part of County Lines awareness weeks along with community engagement to raise awareness amongst residents and partner agencies.
- Police have information on their website - www.gloucestershire.police.uk/operations/operation-tarak/
- Change Grow Live (CGL, Gloucester's commissioned drug and alcohol support service) have worked constructively with the police where vulnerable adults are identified.

Nightsafe

NightSafe is a multi-agency partnership of agencies who work in the night time economy. A Memorandum of Understanding is currently being produced which outlines the roles and responsibilities of each partner, including the voluntary and community sector.

Policing of the night time economy has seen a reduction during 2018 but with partners sharing responsibilities for night time safety, the impact of policing reductions has been minimal. Schemes such as Street Pastors, Taxi Marshals, Ask Angela and regular multi-agency operational briefings over weekends have ensured strong partnership working which has resulted in Gloucester City being awarded Purple Flag status for safety in the night time economy.

Response

Review of Gloucester crime statistics

Regular review of crime and anti-social behaviour statistics has allowed the partnership to support multi-agency work to address trends such as youth anti-social behaviour, knife crime concerns and Dangerous Drug Networks. Multi-agency work to address these has also been able to incorporate ACEs awareness, bring together support for individuals and adopt assertive outreach to challenge negative behaviours.

Street Aware

Street Aware was introduced in 2016 to tackle street based nuisance in the City centre, initially focussing on begging. During 2018 it expanded to address street drinking and youth anti-social behaviour. Alongside the introduction of a PSPO (Public Spaces Protection Order), the Street Aware approach has seen a decrease in street drinking in the City centre and increase in engagement and offers of support with those seen street drinking. Street Aware approach focusses on “engage, support, enforce” with enforcement as a last resort and engagement and support aimed at tackling the root causes of issues. Monthly meetings bring together support and enforcement agencies to agree a way forward for each individual case. Youth Street Aware works with other partnership initiatives and police operations to avoid overwhelming young people with too many agencies to work with. The two strands to youth Street Aware are casework - which focusses on intensive, co-ordinated multi agency work with ringleaders of ASB incidents - and community building with young people which aims to understand how and why they use the city centre, increasing connectivity between young people and local businesses and feeding the voice of young people into services.

Since the beginning of 2018:

- 28 individuals worked with in relation to begging
- 28 referred for support from various agencies
- 2 have had enforcement action taken (anti-social behaviour injunctions)
- for street drinking, a core group of 10 individuals engaged with
- For youth ASB, 20 young people engaged with and all offered support
- 5 young people have been arrested over this time – 3 arrested only once, two on multiple occasions
- No injunctions against street drinkers or young people

Action Glos

Action Glos is a social impact bond model of support for entrenched homeless or those in an ongoing cycle of homelessness. The project focusses on outcomes for the individual and aims to work effectively in partnership with projects aimed at supporting vulnerable people with complex needs to make sustainable changes in their lives. This partnership approach to supporting rough sleepers and those in cycles of negative behaviour also links heavily with Street Aware, Bluelight Project and has had crossover with DDN work.

- 117 people housed since the project started
- 94 sustained accommodation for 3 months,
- 52 sustained accommodation for 6 months and 12 for one year
- 47 people working with drug or alcohol support, with 31 achieving 3 month sustainment

The SSGP is working towards key data outcomes over the next six years. Progress on these so far is shown below:

<u>Measure</u>	<u>2018</u>	<u>Goal- 2024</u>	<u>2019</u>
Index of Multiple Deprivation	139/ 326	155/326 (5% improvement)	
LSOAs in the City	19	18 LSOAs in the City (5% improvement)	
% of adults who are 'physically inactive'	25.3%	20.0 % (continued trend)	
Life expectancy	male 77.9, female 82.2	Male 79.5, female 83.1 (Nat average)	
Crime (per 1000 pop)-	81.5	55.2 per 1000 (county rate)	
ASB incidents (per 1000 pop)-	55.0	37 per 1000 (county rate)	
Collaborative commissioning projects	SIBs (2), CB Kingsholm, TH Project	50% increase	
Social Mobility-	Ranked 282	Ranked 266 (5% improvement)	
% adults are overweight or obese	65.8%	61.3% (Nat average)	
Deaths seen as preventable	223 per 1000	182 per 1000 (Nat average)	
Annual Homeless Count	6	0	

Partners who have actively participated in the Stronger Safer Gloucester Partnership this year are:

- Gloucester City Council
- Public Health Commissioners
- Early Help Partnership
- County Hate Crime strategic group
- Gay Glos
- Solace, anti-social behavior team
- Gloucestershire Fire & Rescue Service
- Health & wellbeing board representatives
- Gloucester City Homes
- Victim Support
- Police
- Office of the Police and Crime Commissioner
- County Homelessness Coordinator

The SSGP is part of a wider network of partnerships across the City which also includes:

- Safer Gloucestershire
- Health and Wellbeing Board
- Integrated Locality Partnerships
- Prevention and Self Care Board
- Safeguarding Children and Adults boards
- Early Help Partnership
- Gloucester BID
- Daysafe
- Nightsafe