

# Gloucester City Council

<b>Meeting:</b>	<b>Cabinet</b>	<b>Date:</b>	<b>11 March 2020</b>
<b>Subject:</b>	<b>Performance Monitoring Quarter 3 – 2019/20</b>		
<b>Report Of:</b>	<b>Cabinet Member for Performance and Resources</b>		
<b>Wards Affected:</b>	<b>All</b>		
<b>Key Decision:</b>	<b>No</b>	<b>Budget/Policy Framework:</b>	<b>No</b>
<b>Contact Officer:</b>	<b>Jay Bishop, Performance and Improvement Officer</b>		
	<b>Email:</b>	<b><a href="mailto:jay.bishop@gloucester.gov.uk">jay.bishop@gloucester.gov.uk</a></b>	<b>Tel: 39-6129</b>
<b>Appendices:</b>	<b>1. Performance Report Quarter 3 – 2019/20</b>		

## FOR GENERAL RELEASE

### 1.0 Purpose of Report

- 1.1 The purpose of this report is to inform Members of the Council's performance against key measures in Quarter 3 of 2019/20.

### 2.0 Recommendations

- 2.1 Cabinet is asked to **RESOLVE** that the Quarter 3 Performance Report 2019/20 at Appendix 1 be noted.

### 3.0 Background and Key Issues

- 3.1 This report sets out the Council's performance against a set of 16 key indicators in third quarter of 2019/20. Corporate KPIs where data is collected annually have been excluded from this report and will be reported in the Year End report only.
- 3.2 Appendix 1 sets out the performance data, including comparative information from 2018/19 where available.
- 3.3 Where targets exist, these have been included along with a narrative to explain the data. A red (alert) threshold is included in some charts. Where performance is monitored as part of a contract, targets and red thresholds are set and revised as part of that process, where this is not the case and there is also no national target available, these have been determined during the service planning process in consultation with the relevant Cabinet Member.
- 3.4 The summary of KPIs is categorised by Short Term Trend. 11 measures have improved in the short term. Of the 4 measures that have worsened in the short term, 2 are at red. Overall there are 8 measures at green, 4 at amber and 5 at red.

### 4.0 Asset Based Community Development (ABCD) Considerations

- 4.1 There are no ABCD implications in respect of the recommendations in this report.

## **5.0 Alternative Options Considered**

5.1 There are no alternative options.

## **6.0 Reasons for Recommendations**

6.1 The Council is committed to embedding a culture of Performance Management across the organisation and this report provides Members with an overview of corporate performance during the third quarter of 2019/20.

## **7.0 Future Work and Conclusions**

7.1 As explained in paragraph 3.3, the development of the framework is an ongoing process.

## **8.0 Financial Implications**

8.1 There are no financial implications resulting from the recommendations in this report.

(Financial Services have been consulted in the preparation of this report.)

## **9.0 Legal Implications**

9.1 There are no legal implications resulting from the recommendations in this report.

(One Legal have been consulted in the preparation of this report.)

## **10.0 Risk & Opportunity Management Implications**

10.1 The PMS provides the opportunity to embed risk management within the performance framework by linking actions and PIs to risks, as well as having standalone risks. Service risk registers are being updated and will be added to the system alongside the 2020-21 service planning process.

## **11.0 People Impact Assessment (PIA) and Safeguarding:**

11.1 This performance report is for information only, therefore a PIA is not required and there are no safeguarding matters to consider.

## **12.0 Other Corporate Implications**

### Community Safety

12.1 There are no community implications resulting from the recommendations in the report.

### Sustainability

12.2 There are no sustainability implications resulting from the recommendations in the report.

### Staffing & Trade Union

12.3 There are no staffing and trade union implications resulting from the recommendations in the report.

**Background Documents:** None