

Gloucester City Council

Meeting:	Cabinet	Date:	17 June 2020
	Overview and Scrutiny Committee		6 July 2020
Subject:	Performance Monitoring Quarter 4 – 2019/20		
Report Of:	Cabinet Member for Performance and Resources		
Wards Affected:	All		
Key Decision:	No	Budget/Policy Framework:	No
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Appendices:	1. Performance Report Quarter 4 – 2019/20		

FOR GENERAL RELEASE

1.0 Purpose of Report

- 1.1 The purpose of this report is to inform Members of the Council's performance against key measures in Quarter 4 of 2019/20.

2.0 Recommendations

- 2.1 Overview and Scrutiny Committee is asked to consider the information contained in the report and make any recommendations to the Cabinet.
- 2.2 Cabinet is asked to **RESOLVE** that:
- (1) the Quarter 4 Performance Report 2019/20 at Appendix 1 be noted.

3.0 Background and Key Issues

- 3.1 This report sets out the Council's performance against a set of 18 key indicators in the fourth quarter of 2019/20. Corporate KPIs where data is collected annually have been excluded from this report and will be reported in the End Of Year Performance Report only.
- 3.2 Appendix 1 sets out the performance data, including comparative information from 2018/19 where available.
- 3.3 Where targets exist, these have been included along with a narrative to explain the data. A red (alert) threshold is included in some charts. Where performance is monitored as part of a contract, targets and red thresholds are set and revised as part of that process, where this is not the case and there is also no national target available, these have been determined during the service planning process in consultation with the relevant Cabinet Member.

- 3.4 The summary of KPIs is categorised by Short Term Trend. 9 measures have improved in the short term. Of the 6 measures that have worsened in the short term, 3 are red. Overall there are 7 measures at green, 5 at amber and 6 at red.
- 3.5 The recent outbreak, and situation, of Covid-19 has caused delays to some of the available data for the Q4 Performance Report. The report has been produced with that latest information possible to obtain. As new information is accessible the report will be updated accordingly.
- 3.6 This report has been produced to focus on the Q4 results, a separate report will be produced for the end of year results when accessibility to data has improved.

4.0 Social Value Considerations

- 4.1 There are no ABCD/Social Value implications in respect of the recommendations in this report.

5.0 Environmental Implications

- 5.1 There are no Environmental Implications in respect of the recommendations in this report.

6.0 Alternative Options Considered

- 6.1 There are no alternative options.

7.0 Reasons for Recommendations

- 7.1 The Council is committed to embedding a culture of Performance Management across the organisation and this report provides Members with an overview of corporate performance during the fourth quarter of 2019/20.

8.0 Future Work and Conclusions

- 8.1 As explained in paragraph 3.3, the development of the framework is an ongoing process.

9.0 Financial Implications

- 9.1 There are no financial implications resulting from the recommendations in this report.

(Financial Services have been consulted in the preparation this report.)

10.0 Legal Implications

- 10.1 There are no legal implications resulting from the recommendations in this report.

(One Legal have been consulted in the preparation this report.)

11.0 Risk & Opportunity Management Implications

11.1 The PMS provides the opportunity to embed risk management within the performance framework by linking actions and PIs to risks, as well as having standalone risks. Service risk registers are being updated and will be added to the system alongside the 2020-21 service planning process.

12.0 People Impact Assessment (PIA) and Safeguarding:

12.1 This performance report is for information only, therefore a PIA is not required and there are no safeguarding matters to consider.

12.2 The PIA Screening Stage was completed and did not identify any potential or actual negative impact, therefore a full PIA was not required.

13.0 Community Safety Implications

13.1 There are no community implications resulting from the recommendations in the report.

14.0 Staffing & Trade Union Implications

14.1 There are no staffing and trade union implications resulting from the recommendations in the report.

Background Documents: None