

## Appendix 1 - Statement of Community Involvement Response Report

Thank you to everyone who took the time to respond to the consultation. Every comment has been read and the necessary actions considered. This report contains all of the comments received and will be presented to Senior Managers, Cabinet and Council.

The following responses were made to the public consultation:

### Email Responses

Organisation	Comments Received	Officer Comment
Canal & River Trust	<p>Welcome consultation as a general consultee on plan making.</p> <p>Highlighted excellent working relationship with policy.</p> <p>Statutory consultee on planning applications. Would welcome more engagement on preapps.</p> <p>Highlighted missing consultations post cyber incidents which has now been rectified.</p>	<p>Noted.</p> <p>Comments to be shared with development management (DM).</p>
Cheltenham Borough Council	Support for approach.	Noted.
Coal Authority	No specific comments to make.	Noted.
Kingsholm Neighbourhood Partnership	Generally content with the way in which forward planning activities are published. Some difficulties tracking planning applications but appears system is finally back to normal.	Noted.
National Highways	<p>References to Highways Agency to be amended to National Highways and add description 'strategic highway authority'.</p> <p>Strongly support pre-app.</p>	Noted – changes made.
Wychavon District Council	Support for approach.	Noted.
Natural England	Supportive of the principle of meaningful and early engagement.	Noted.
County Council	<p>Para 2.6 – “Whenever possible, feedback will be given to reflect how comments received have been taken on board and what changes have been made.”</p> <p>Gloucestershire County Council (“the County”) would welcome feedback.</p>	<p>Noted. A Response Report is produced for all consultations run by the policy team. A County Council representative is present at key plan making meetings such a Task Group.</p>

		<p>For planning applications, the officers report outlines how comments have been considered and the outcome of the application.</p> <p>We will ask the Business Support team to notify County Council Infrastructure Team of decision. Please also ask to be notified as part of your response.</p> <p>Comment to be passed to DM manager.</p>
	<p>In Section 5 - Planning Applications: Para 5.5 – GCC could be mentioned as a statutory consultee for Highways and as the Education Authority.</p>	<p>Noted – Have amended to add County Council.</p>
	<p>In the table that follows para 5.18, and in the columns headed ‘Statutory Publicity Requirements’ and ‘GCC Publicity’, there is no mention of statutory consultees such as the County.</p>	<p>Noted – Will add label to table and “Statutory consultees will be notified of applicable planning applications by email.”</p>
	<p>In cases where there has been a request for a developer contribution towards County Infrastructure, and the Planning Officer does not agree with the content or contributions being requested, and these are not supported in the planning balance and officer recommendation, the County Community Infrastructure Team would welcome being informed, to enable the County to further engage with the LPA, as there may be significant financial implications for the County Council in having to mitigate the impact of new development on education and library capacity and services. In cases where developer contributions were not supported, the County would welcome the opportunity in appropriate cases, to provide an infrastructure statement addressing the impact of the proposal on County infrastructure, to be shared with</p>	<p>Noted – will forward to the DM team.</p>

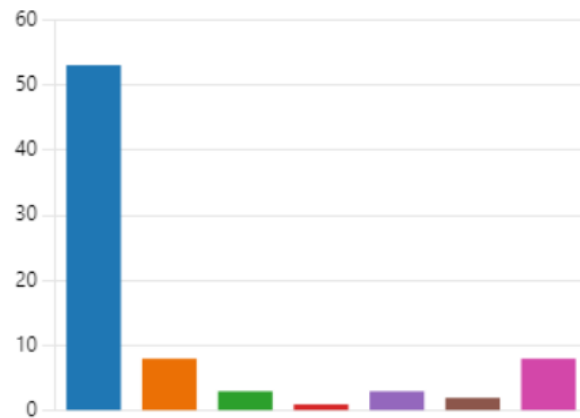
	the planning officer and Gloucester City Members before a decision is made on a planning application.	
	In cases where the request for developer contributions is supported, the County would welcome being informed of the planning decision when it is made. In cases where planning permission is granted subject to a S106 planning obligation, this would enable the County to engage as early as possible in the S106 process and support the timely issue of the planning decision notice.	Noted – will forward to the DM team.
National Rail	Please to be included.	Noted.

## Survey Responses

A total of 68 people completed the online survey.

Q1. Are you a resident, business owner, community representative, planning agent, developer, prefer not to say?

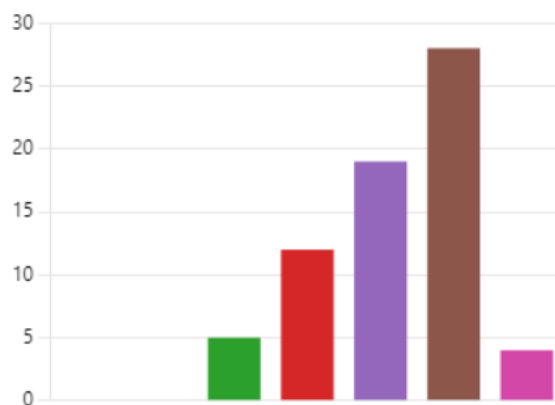
● resident	53
● business owner	8
● community representative (plea...	3
● planning agent	1
● developer	3
● prefer not to say	2
● Other	8



Other/Please Specify included: Councillor, GFirst LEP, Housing Association, Defence Infrastructure Organisation, Parish Councillor, PhD Researcher, Worker.

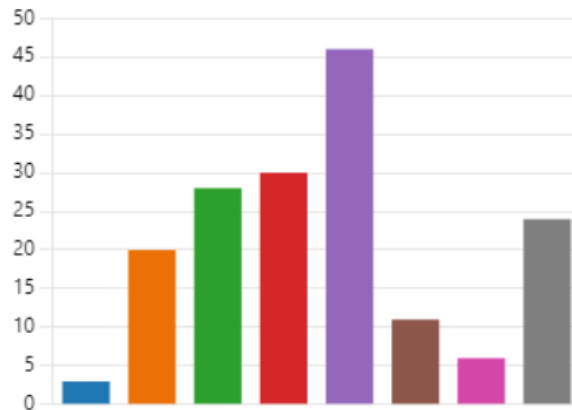
Q2. What age bracket are you in?

● Under 18	0
● 18-24	0
● 25-34	5
● 35-44	12
● 45-54	19
● 55 and over	28
● prefer not to say	4



Q3. How would you like us to tell you about planning consultations? Pick the ones that you would find most useful: Multiple choice. Please select at most 3 options. An article in a printed newspaper/An article on an online news website/Information on Council's website/Social media/An email directing me to the information/A paper letter directing me to the information/Seeing the information on display in the library/A site notice placed at the potential development site.

- An article in a printed newspaper 3
- An article on an online news we... 20
- Information on Council's website 28
- Social media 30
- An email directing me to the inf... 46
- A paper letter directing me to t... 11
- Seeing the information on displ... 6
- A site notice placed at the pote... 24



Those that chose 'on display in the library' also chose email and online methods apart from one person who chose library plus 'printed in a newspaper'. The other 2 people who chose 'printed in a newspaper' also chose social media.

Q4. Are there any other ways that you or your community would like to find out about planning matters?

Responses Received	Officer Comment/Actions
Councillor Newsletters?	It is unclear if this means send out newsletters to councillors, or for councillors to send newsletters to their communities. Discuss with DM and Legal Democratic Services how the weekly list of planning applications is currently circulated to Members. It is for Members to decide the content of their newsletters.
let local groups register for notifications	They can for plan making – and this person did leave their details and will be added to the database.  Planning Policy Team will commit to advertising database sign up regularly when completing database cleanse.  There is currently no way to register for weekly list, or automated notifications of applications submitted in your area. Matter to be raised with Planning Managers for investigation. Public Access

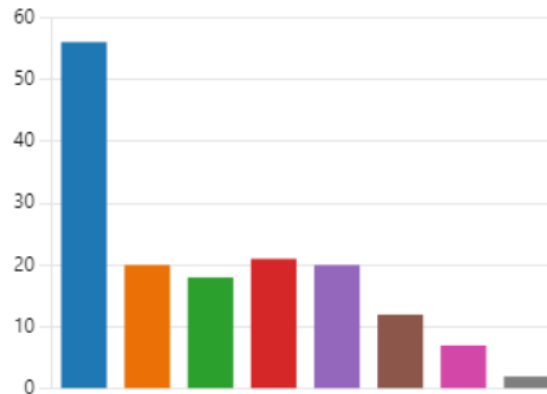
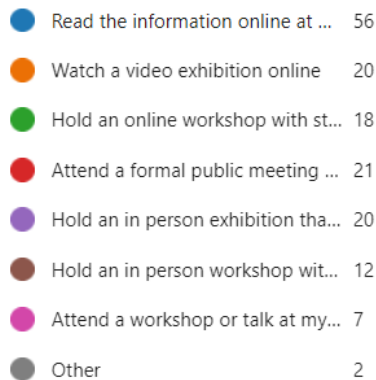
Responses Received	Officer Comment/Actions
	can be used to view planning applications in there area.
It depends where the building is going- if it's next door then a paper letter. If in town then online is fine.	Noted. The SCI ensures that neighbours with a shared boundary, or opposite in the case of extensions to the front, will receive a letter.
Community meeting with all involved parties.	<p>Community meetings are included in the SCI as a consultation method and will be used where appropriate for plan making purposes.</p> <p>For planning applications this goes beyond the resources available. The council does encourage applicants to engage with the community ahead of making an application. This process is detailed in section 5 of the SCI.</p>
<p>From research I am currently carrying out with everyday citizens within Gloucester, it is apparent that a physical space in the city or "urban room" should be established to enable citizens to have a place in which they can democratically discuss changes to the city (see link to example <a href="https://urbanroomsnetwork.org/">https://urbanroomsnetwork.org/</a>). This urban room, whilst firstly filling a vacant retail space, can secondly act as an urban research hub working to directly feed council policy with quantitative and qualitative data derived from the everyday citizens impacted day to day by decisions taken by policy makers. This will allow people to see their words, stories, narratives represented in an official capacity that will guide change. Thirdly, the space can also support heritage, cultural and other social enterprises in the city. From an urban research perspective, small cities such as Gloucester are underrepresented in academic literature thus any efforts to improve this situation would be beneficial to the city, particularly given the presence of the University of Gloucestershire and its research capabilities as well as benefits in giving researchers "on-site" face to face experience with public</p>	<p>Comment to be passed to Head of Place for consideration.</p>
Be more honest, we are affected by the smell and noise from Permali but had no letter about their planning application!	The regulations only require a site notice and those adjoining the site to be notified.
Social Media - ie: Local online noticeboards	Local noticeboard groups do not always allow businesses and organisation to join or post. However, we would encourage staff, councillors and residents to share

Responses Received	Officer Comment/Actions
	<p>Gloucester City Council posts to local Facebook groups where allowed.</p> <p>Due to resources it would not be possible for the county media team to monitor engagement or answer queries across multiple Facebook groups outside of their control.</p> <p>For plan making, comments made for Regulation 19 have to be accompanied with contact details as there is a requirement for the Local Planning Authority (LPA) to notify all those that have commented of the later stages of plan making.</p>
<p>In addition to the standard bit of paper that is tied to a lamp post it would be good to have some visuals and better signage. The A4 sheets are often missed. A QR code would be good too so you can scan and then read at home when you have time to digest the information properly.</p>	<p>Noted. Will pass to DM manager and Business Support.</p>
<p>Posters in prominent places - local Councillors should inform local residents</p>	<p>Noted. Councillors will see this report. Any Councillors and members of the public can use Public Access to view all planning applications in their area.</p>
<p>Facebook</p>	<p>Noted.</p>
<p>Community notice boards</p>	<p>Discuss with DM manager.</p>
<p>I would like to be involved if planning is on the door step.</p>	<p>Noted. The SCI and regulations mean that you will be consulted if you adjoin a development site for most types of application.</p>
<p>I think the Council should try to use as many methods of outreach as possible to inform a wide demographic - so online and on-site notifications, letter and emails, etc - so young and old can engage.</p>	<p>Noted. The regulations and SCI do allow for a wide range of methods to be utilised. Plan making consultations will be designed with the Community Wellbeing Team to reach as many people as possible.</p> <p>For planning applications, the regulations stipulate where site notices and letters will be used.</p> <p>Planning managers to discuss wider public awareness raising of the online applications viewer and planning policy database.</p>
<p>Public notices in the location affected of a reasonable size. Notable on how the city highway consultation is being advertised visibly since the Escort Road cycle lane debacle.</p>	<p>Noted. The SCI and regulations require Site Notices for all major development.</p>

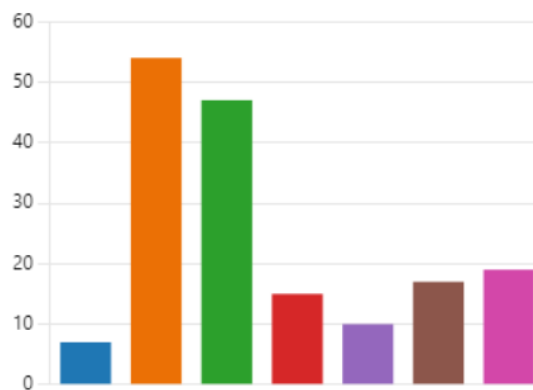
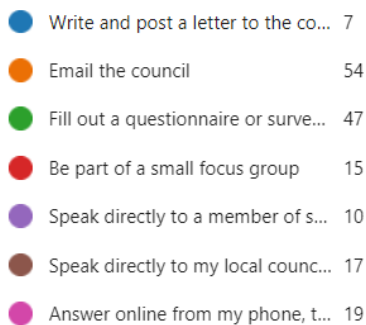
Responses Received	Officer Comment/Actions
Letterbox drop in the local area if the proposed development.	Noted. This goes beyond the resources available. Site notice will be displayed and adjoining neighbours contacted by post for major developments.
This could be through the parish councils or through advertisements in the 'free' marketing information that comes through the door e.g. The Local Answer.	Timing of publications and cost may be prohibitive. Could be a useful method to advertise how people can see applications in their area or register for plan making consultation database. Planning Managers to explore further.
At business events in the city	Noted – comment to be sent to Economic Development Manager
social media and post	Noted.
Gloucester news	Noted. Press releases are issues for all plan making consultations. Press notices are issued for all major developments. The Council has no control over which press releases the press and programme makers decide to run.
Information made more available on social media	Noted.
Yes, for local councillors to share local planning info along with links to meetings etc.	Noted. Comment reported to councillors.
Personal letter to all neighbours in immediate location.	Noted. The regulations only require neighbours with an adjoining boundary to be notified in writing. This would require a national change and significant resourcing.
Through the Council Social Media accounts	Noted.
Council tax renewal / annual invoice.	Noted. To be explored further with relevant officers.
Through community groups that are in contact with hard to reach members of the community	Noted. Groups can register with the plan making consultation database. Council to raise awareness of database.
Letters / flyers through the door.	Noted. Goes beyond available resources.
Public events/roadshows etc	Noted. This is an option for plan making activities.
Proportionally, ie if large, invitation to community consultation	Noted. The council does encourage applicants to engage with the community ahead of making an application. This process is detailed in section 5 of the SCI.  For plan making a public community event is a possible consultation method outlined in the SCI.



Q5. How would you like the council to present the information to you? Multiple choice. Please select at most 3 options. Read the information online at my own pace/Watch a video exhibition online/Hold an online workshop with staff and interactive things to do/Attend a formal public meeting at the council offices/Hold an in person exhibition that I can look around at my own pace/Hold an in person workshop with staff and interactive things to do/Attend a workshop or talk at my school, college or university/Other



Q6. How would you prefer to respond to the council when we ask you about planning matters? Multiple choice. Please select at most 3 options. Write and post a letter to the council/Email the council/Fill out a questionnaire or survey like this one/Be part of a small focus group/Speak directly to a member of staff/Speak directly to my local councillor/Answer online from my phone, tablet or computer.



Q7. Are there any other communication methods you would like to be able to use to tell us about your views on planning matters?

Responses Received	Officer Comment
When necessary access to an officer to discuss issues/clarify the details of an application/proposal. This can be 1-2-1 or through a surgery mechanism	Noted. Work loads do not currently allow officers to attend surgeries. Case officers can be contacted via phone or email.

Newsletter. Not everyone has a computer	Noted. Likely to exceed resources available. Timely, costly and unsustainable. Previous city wide newsletter was halted several years ago.
Community meeting with all involved.	Noted. Possible for plan making and has been successfully undertaken in the past.  For DM this is likely to exceed resources in terms of officer time and caseloads.
More information about how residents can make comments on all planning applications online would be great	Noted. Council to consider how weekly list is advertised and if communication is clear enough.
Acknowledging the role of social media for reaching younger groups e.g. sub-18 perhaps a GCC social channel would be useful in response capture just as you suggest social media for distributing information. Research could be first conducted with groups representing young people in the city to see if this type of communication would work in practice. Do these options work for those with additional needs e.g. neurodiverse individuals?	Noted. Council to consider if currently social media is suitable for young people and those with additional needs. Comment to be forwarded to Youth Engagement Strategy Lead.
How about streaming all the council planning meetings and have them available on the internet (YouTube etc)	Noted. Council to consider.
Telephone (landline or mobile phone)	Noted. Not efficient use of officer time to call all residents effected by planning matters. Officers able to help anyone who calls in with a query.
Local consultation is vital - local planning meetings so people can air their views and get more information	Noted.
I have and still going through the process 4 years and still not there full yet. Personally I would never plan to carry out another project.	Noted.
Social media comments	Noted. Early stages of plan making (Regulation 18) we can draw on these comments. In the later stages (Regulation 19) individual contact details are required as there is a requirement for the LPA to notify the person who commented of later regulatory processes.  For planning applications it would not be an effective use of officer time to search social media. There is also the potential for people to feel that they have commented and the Council will see in, when in fact they have commented on a shared post and not the original post. The Council may not

	have access to all of the pages and accounts the details were shared on.
I think that there needs to be a range of communication methods available. Whilst online suits me, there are people who would prefer different mechanisms and to achieve representative engagement you should be using a variety of communication methods.	Noted. Each plan making consultation will be designed with this in mind.
No point speaking to councillors as they have their own agenda	Noted.
There are plenty of communication methods already in place, the length of time in getting a response needs to be quicker or have more than one planning officer on anyone application that can make decisions.	Noted. Planning Officers have high caseloads and are unable to take on other officer's work as well as their own.
Residents should be made aware sooner, as a Tuffley resident, by the time I heard about the new house builds in Grange Road it seemed the land and houses, work had been started. Its not fair.  Planning matters aren't reaching residents quickly enough to be able to share their views.	Noted. Report to Members and consider how we can let more people know about how to find out about planning applications in their area.
All options are equally important, difficult to choose	Noted.
There are some excellent public engagement portals, one of those would be very good	Noted. The plan making authorities are in the process of securing a new engagement portal. We will look for something that is interactive and more user friendly.

**Q8. What would help you engage in a planning application, local plan consultation or Neighbourhood Plan?**

Responses Received	Officer Comment
Planning language summarised and explained so it's easier for a lay person to understand what the documents mean.	Noted. This is a principle of the draft SCI.
Personal engagement, face to face engagement on key issues	Noted.
would help if we knew who the current 'officers' are and their exact job role - description in english of responsibilities not a title that is meaningless, like 'Head of Place'	Noted. Forward to Planning Managers and Head of Place to explore opportunities for clearer information.

<p>I live in Podsmead and the local groups are all unelected but known to councils etc so dont speak for the majority of podsmead and aren't know to us either. so how would this work if only unelected people are known to councils and you engage with them but you or they don't engage with the residents ..we the residents aren't asked this is why no one engages with any consultation..Do so called community groups reperesent the community??</p>	<p>Noted. Forward to Community Engagement team.</p>
<p>Knowing about it. Knowing that my opinion matters.</p>	<p>Noted.</p>
<p>Unbiased local councillor.</p>	<p>Noted.</p>
<p>Information being visible it's lots of places such as social media with the option of commenting.</p>	<p>Noted. Early stages of plan making (Regulation 18) we can draw on comments left on social media. In the later stages (Regulation 19) individual contact details are required as there is a requirement for the LPA to notify the person who commented of later regulatory processes.</p> <p>For planning applications it would not be an effective use of officer time to search social media. There is also the potential for people to feel that they have commented and the Council will see in, when in fact they have commented on a shared post and not the original post. The Council may not have access to all of the pages and accounts the details were shared on.</p> <p>Currently planning applications are not advertised on social media. Planning Managers to consider how this could work. It would need to be made very clear that comments on the post may not be seen and should be formally submitted.</p>
<p>Knowing that it is happening, and then having a reasonable amount of time to respond</p>	<p>Noted.</p>
<p>Advertised in a timely manner, with plans drawn up.</p>	<p>Noted. The Council can only notify residents of planning applications once they have received a valid application from the developer. There is then 8 or 13 weeks to process the application.</p> <p>For plan making we update and regularly publish a Local Development</p>

	<p>Scheme which sets out when consultations will take place.</p> <p>Consider how planning can advertise itself more effectively. Maybe using social media as discussed above.</p>
Actually being informed about consultation taking place.	Noted. As above.
Provide everyday citizens with remuneration for their time as they are experts in their own lived experience, which should be a key part of planning and policy. This could be in the form of small value retail vouchers or child care options whilst engaging with consultation. A physical space in the city such as the urban room indicated in question 4 response could facilitate such assistance.	Noted. To be discussed with Planning Managers and Head of Place.
Being told about these plans and not just coming across them....	Noted. As above.
Documents with less text. Pictures and brief descriptions getting to the point.	Noted. Planning policy team to consider this further.
Information circulars from the Council	Noted. Planning to make better use of e-newsletters? To be explored by Planning Managers and Head of Place.
It sounds rather boring! I think a short video describing what it actually entailed would be helpful.	Noted. Officers to explore options for video content in future consultations.
Timely information - whenever I hear about planning issues, it is usually too late to respond	Noted. As above. Not knowing about planning is a common theme in these responses. We will explore ways to be more effective.
Appropriate telephone number or email address	Noted. Staff to be reminded to check their contact detail and Business Support asked to check letter templates have correct details.
<p>Visibility. Clarity. Sufficient time. Relevant information.</p> <p>Having just been involved in an objection to a planning application, I would observe that a great deal of information from the council is in 'professional language' - which is fine for councillors (or not, as I discovered at the Planning Meeting at which I spoke), planners, etc. but can be opaque or even daunting to residents.</p>	<p>Noted. The SCI promotes the use of clearer language. It is acknowledged that planning applications require a level of technical language as it is a legal process that can be legally challenged. Comment to be forwarded to DM and chair of planning committee to discuss options for improvement.</p> <p>Future consultations will be clearer as set out in the SCI.</p>
If a local plan consultation really means consulting with local people and not just dismissing concerns, then that	Noted.

Be more easy to find out what's happening	Noted. As above.
Make it direct, easy, and simple to engage - most people don't have time to attend a big meeting, so having online options etc will be easier and quicker to engage.	Noted. We will utilise more online methods in the future as set out in the SCI.
Simple and clear workshops that explain the legal aspects of the planning system including how it interacts with laws that are intended to protect the countryside and provision of local services, including schools, NHS services and bus services.	Noted. More information and education required. Planning Managers to discuss how to make simple explanatory materials.
Awareness of the process taking place - online questionnaires, workshops etc/	Noted. More advertising required. Improved notification to be explored as mentioned above for other comments with a similar theme.
if it was presented in an understandable and concise way	Noted. This is one of the aims of the SCI.
poster and leaflet	Noted. Resources will not allow this to be achieved for every application, but it may be used to advertise plan making events.
More information available	Noted.
Neighbour plan	Noted. Neighbour Plans can only be produced by the community and not Local Authorities.
Wider consultations on applications The right of appeal by those who disagree with applications that are granted and more democratic planning meetings with the general public being able to fully take part in any debate	Noted. Applications are consulted on in accordance with the national regulations. No right to appeal for complaints exists and is not something the council can impose. The law would have to be changed nationally. Comment on planning meetings to be passed to DM manager.
To be aware of the planning before it's too late to be able to do anything	Noted.
Neighbourhood by using local councillors.  Brendan o donnel and Alistair Chambers do an amazing job as sharing local information. Why aren't other councillors doing the same?	Noted.
Sufficient information and plan location.	Noted.
Either I do not have problem with	Noted.
If it directly impacted on my quality of life or have an adverse effect on the community in which I live and if it destroyed the countryside / wildlife habitats urbanising too much of the green belt around Gloucester	Noted.

Having it flagged up on social media	Noted. We need to make better use of social media.
Several physical copies in the library	Noted. The SCI sets out the intention to move from paper copies as libraries do have computers and staff able to assist. This saves money, paper and is better for the environment.
Sufficient time to respond and preferably at more quiet times of the year	Noted. For plan making we will always consult for 6 weeks as required by the regulations, but do extend this to 8 or more weeks during holiday times. For planning applications 3 weeks is the norm across the country as applications have to be determined within 8 weeks for smaller applications and 13 weeks for larger applications.
Notifications of Planning Applications and policy relevant to my area.	Noted. More advertising required. Improved notification to be explored as mentioned above for other comments with a similar theme.
Notice of them! They're currently hidden away and we all work full time. I don't have time after a 12 hour day to go chasing after them.	Noted. More advertising required. Improved notification to be explored as mentioned above for other comments with a similar theme.
In person meetings at or close to the development site. The key word being "engage". Far too easy to comment online without understanding context or local constraints etc.	Noted. This is an option for plan making activities. For planning applications resources and the volume of applications does not make this possible.
Clear and succinct documents and information (29 pages of legalese and corporate speak as per this SCI isn't inclusive)	Noted. It is difficult striking the balance between a technical document require for statutory purposes and making the document accessible. Council to consider better summary information, graphics and video explanations.

Q9. Do you have any comments on the principles for consulting you that we have set out in the SCI and below?

Q10. Are there are any other principles you feel we should consider? Please give details below.

**a. Where practicably possible, exceed the minimum standards for community involvement set out in legislation.**

- b. Consultation materials will be clear and concise and avoid jargon wherever possible, making it easier for groups and individuals with little or no knowledge of the planning process to get involved.**
- c. The scope and timing of the consultation will be clear from the start, so respondents know what they can comment on, when they need to comment and how their comments will be taken into account.**
- d. Consultation methods will make use of electronic and modern media techniques wherever possible to make consultations easier, quicker and more cost-effective. They will be used alongside traditional methods to avoid disadvantaging those who are unable or prefer not to engage digitally.**
- e. Engagement in the planning process will be encouraged from the earliest stage possible (front-loaded) when there is the greatest opportunity for the views of interested and affected parties to be reflected in decisions made.**
- f. Whenever possible, feedback will be given to reflect how comments received have been taken on board and what changes have been made. Multi Line Text.**

Response Received	Officer Comment
Do not overlook the face to face contact aspect. If you rely solely on "electronic and modern media techniques" you risk alienating your communities; after all if it is all "online" why would we need so many tiers of local government as one would do!?!	Noted. For plan making consultations, particular for Regulation 18, face to face methods are likely to be used.
No wish to be negative as the survey is a positive action but this should have been offered before. The City area is small and nearly all the large development areas have been decided.	Noted.
but if you are only going to engage with unelected people who tell you they are the community group for the area you will engage with them they dont know the residents but keep it all in a small group of friends nothing gets out to the residents and this will be the same ..They dont speak for me and i haven't seen them on our doorstep ever..lived here for 20 years.	Noted. Comment to be passed to Community Engagement Team.
Plus as early as possible with an option for people to add opinions late as well.	Noted. The consultation deadlines are required to ensure decisions are processed with the statutory timeframes. Late material can be presented at committee at the discretion of the chair.
Agree with the above	Noted.
The wishes of the residents are taken into consideration before planning is granted. On almost every occasion the needs and concerns of local people are disregarded and planning is given. This has to change!	Noted. There is a misconception that if a person does not like a planning application it should be refused. However, the law requires planning decisions to be made in line with the national and



	local planning policy framework. Currently this does not allow refusals based on opinion.
Also written communication with people who do not have access to the internet, especially the elderly if effected.	Noted. If a planning application is submitted on a sites that bounds your property a neighbour letter will be sent. Press notices are required by regulations for many types of larger application.
Need to add reference to longitudinal or temporal considerations to account for evolving nature of projects and policy i.e. multiple opportunities to be part of and help co-create policy  Add reference to needing to incorporate the lived experience of everyday citizens of places so that designs, policies, consultations are specifically people focused and require more focused efforts to capture	Noted.
How about taking notice of resident's views?	Noted. All comments received are considered. However, the law requires planning decisions to be made in line with the national and local planning policy framework. Currently this does not allow refusals based on personal opinion only technical planning reasons.
Feedback should always be given, otherwise why would I participate in the first place?	Noted.
I would be interested to know how the Council ensures impartiality - are the technical experts likely to bow to political pressure	Noted. Planning officers and technical experts are governed by a professional code of conduct both from the Council and from their membership to professional bodies. The Council's Member's code of conduct also prohibits councillors from this behaviour. Both documents can be found on the council's website.
a) REACH the minimum standards every time b) Clear language, avoiding professional jargon c) Totally agree d) Happy with electronic communications, provided a) to c) are in place e) Useful but "front-loaded" is the jargon that should be avoided! f) "Wherever possible" is too vague	Noted. 'front-loaded' removed. "Whenever possible" has been used because it is possible for plan making but not for planning applications.
That sounds very good.	Noted.
What is your definition of consultation? As it seems to differ wildly - it needs clarification and possibly different levels depending on the size of the planning application and scope of change	Noted. SCI sets out what will be done for each scale of application.
I think some of the consultation is way to long 4years and people still coming out of the wood work worried about Bats and lighting right next to a main road and supermarket. It's a	Noted. This relates to a specific application.

joke Drainage officer has more conditions than ever known.	
Give equal consideration of local public views to those views of local councillors and other stakeholders.	Noted. The national planning system does not currently allow this approach.
The above makes sense.	Noted.
The above is a sensible summary of the statement and most agreeable.	Noted.
All of the above	Noted.
Don't lie about the consultation process and results	Noted. The Council do not lie about such matters. Please raise this issue through the proper complaint process or with the ombudsman.
Wider consultations are needed and all the concerns of residents acted upon not ignored.	Noted. The national planning system does not allow applications to be refused based on public opinion.
Planning applications are now so complex with a huge amount of technical detail supporting the application, allowing individuals to make comment / decisions with no or little experience shouldn't be allowed. Planning in principle, location, visualisation, design could be put to the wider audience but all other matters should be left to a technical team.	Noted.
Yes to all the above. Not forgetting how and where to access.	Noted.
Modern media does not make it easier or faster for people to respond, less empathize on internet , more emphasis on face to face talks. We are turning into a talk less society.	Noted.
I feel it is very important that views of people who will be impacted by any proposed development must given sufficient weight and that plans should not be approved on the basis of money which can be made by developers, regardless of the impact their scheme has on neighbouring residents and communities.	Noted. The national planning system does not currently give weight to public opinion. Impact to public amenity and developer viability are material considerations in decision taking.
Sounds good to me	Noted.
Building regs to encompass blue/ green social spaces, insulation, solar panels & suds.	Noted. Building Regulations are not part of the planning system.
These are good principles. I think you need to consider the impact on individuals who are digitally excluded as well as ensuring comments are representative of the community as a whole - not just from repeat commentators	Noted.
I respect the intentions of this exercise, although based on experience questioning Gladman's application in recent years, I do not feel confident that local communities "Can put forward their ideas about issues and feel confident that there is a formal process for considering these;"	Noted.
c,d,e and f	Noted.
Short, sharp, to the point.	Noted.

We particularly support item b. the desire to use common language where possible, not "planning speak" and e. early engagement. This is key to managing expectations.	Noted.
It's welcome community only comes from caring about each other's environment	Noted.

**Q 11.** The Council keeps a database of people, stakeholders and organisations who would like to be involved in plan-making. If you would you like to join the database and be involved in future plan-making activities please provide your name and contact details.

36 people provided their details to be added to the database.

**Q12.** Are there any other comments you would like to make about the draft Statement of Community Involvement?

Response Received	Officer Comment
community of what self elected people who don't invite the community in to their group but seem to be excepted as speaking for the community!	Noted. Comment to be passed to Community Engagement Team.
Community needs to feel valued on their opinions.	Noted.
Looks like positive steps are being taken to promote community participation, looking forward to seeing how the plans work in practice	Noted.
Where there is a local communities' majority (51% and over) against a planning decision the decision must be adapted to the communities' satisfaction, irrespective of local politicians' direction by political parties. If it's very marginal, check the returns again and report back to involved communities.	Noted. The national planning system does not currently give weight to public opinion. As such the council cannot implement this. This would require a change to the planning system by the government.
None - thank you for doing this.	Noted.
I welcome attempts to improve the planning process, but a lot of work has to be done to make local communities have some level of trust in the process and their local council representatives. Too often concerns are treated like nimbyism or treated in a derogatory way. I was at a planning meeting last month and I was genuinely horrified by the contemptuous tone taken by some Councillors in relation to the objections raised by residents. This is a step in the right direction, but without	Noted. Members to be made aware of this comment through this report.

<p>some remedial actions re. The councillors involved, it won't achieve anything</p>	
<p>Social media can reach a more diverse range of people who may not be engaged in established community groups/ organisations. For example: young adults, disabled people, shift workers, etc. So it is important to reach out to individuals as well as organisations.</p>	<p>Noted. Council to review social media activities and platforms. Planning Managers to explore better utilisation of social media.</p>
<p>Thank you for this opportunity to comment and we trust that these suggested amendments are helpful:</p> <p>1. In the column 'Consultation Methods and Tools' under Table 1: Stages in Development Plan Document Preparation and for clarification purposes, where the text states at Reg18 "The consultation documents will be made available for public inspection at the Council offices." it would be helpful for this to be clarified to say that "All consultation documents and evidence base information will be made available for public inspection on the Council's web page and for public inspection at the Council offices."</p> <p>This request should also be reflected through rewording at the Reg19 stage. The amendment is sought so to ensure that all of the evidence base information is readily available for review for the length of the Plan's consultation rather than some documents being introduced as evidence later in the consultation period and so affecting the ability for respondents to comment fully and in good time.</p> <p>2. Can there be a commitment in this document for all published documents, for example draft plans or SPDs, to be clearly dated with at least the month and year of publication. This is asked as other local authorities do not necessarily do this which can be frustrating and can lead to confusion.</p> <p>Thank you.</p>	<p>Noted.</p> <p>When new evidenced is made available in the Regulation 19 stage there is a requirement to give a minimum of 6 weeks consultation. In these circumstances the consultation period is extended to allow further consideration to meet the regulations and renotification occurs.</p> <p>On point 2 - Yes we will commit to dating all planning policy documents.</p>
<p>There could be a number of bullet points put put down of what's happening</p>	<p>Noted.</p>

<p>Local councillors e.g. tuffley needs a modern approach.</p> <p>All I know is I think ours is called Andrew?</p> <p>Brendan has helped more in my opinion in the last few weeks than anyone ever.</p>	<p>Noted.</p>
<p>Just that I hope it something that the people in charge will take note of it and not make it something they can say they have done but not take any notice of</p>	<p>Noted. All future consultation will be undertaken in accordance with the adopted SCI.</p>
<p>Building regs to encompass blue/ green social spaces, insulation, solar panels &amp; suds.</p>	<p>Noted. The Council can not change Building Regulations.</p>
<p>Overall a very positive approach</p>	<p>Noted.</p>